Rental conditions 2026

Price per day includes:

- Fully equipped camper
- VAT and administration fee
- 120km per day
- Preparation and cleaning fee
- 24/7 assistance
- Fully comprehensive insurance (CASCO) (above the price of the security deposit)
- Full tank of fuel (you also return the full tank)
- Oil and AdBlue
- Outdoor awning
- Full gas bottle
- Shore power cable 20m (CEE camping plug)
- Full water tank
- Cooking utensils (pot, pan, plates, cutlery, knives, ladle, glasses, cups, cutting board, coffee pot, dishwashing detergent, sponge, ashtray, ice tray)
- Fire extinguisher
- Camping mat
- Water hose
- Trash can
- Window mosquito net
- Play set (cards, tennis)

Vehicle is rented without pillows, pillowcases, blankets and towels.

The first and last day are counted as 1 or 2 days - depending on the time of vehicle pick-up (pick up from 4PM, drop-off till 10AM).

Mandatory surcharge

- *Short stay fee*: a fixed preparation and cleaning fee of 25€ per person applies to rentals shorter than 5 days.

Additional items available for rent

- Bedding and towels (pillow, pillowcase, cotton summer throw, warm plush blanket for two, large towel, large and small quick-drying towels) - 30€ per person per rental
- Beach towel - 15€ per person per rental
- Mosquito nets (side and rear) – 30€ per rental
- Additional camping chair - 15€ per rental
- Bike rack Thule WanderWay - 60€ per rent for 2 bikes
- Airport delivery
    - Zagreb - 60€
    - Ljubljana; Krk - 130€
    - Zadar; Pula - 150€
    - Split - 190€
    - Dubrovnik - 270€
    - Custom - by arrangement
- Excess mileage = 1,00€/km
- PROTECTION PACKAGE - 15€/day (max 250€ monthly)
    - Reduced deposit - insurance for all damages over €750
    - Windshield protection
    - Tires protection

Reservation

- a deposit of 40% of the total price is paid for vehicle booking
- the remaining amount must be paid and visible on the account min 7 days before the rental starts
- In case of cancellation of the reservation, the advance payment is returned:
    - 45 or more days before the term – 95% of the reservation amount;
    - 44 or less days before the term - no refunds; the paid amount may be converted into a credit for a future rental (valid for 12 months), subject to availability and approval by the rental provider.
    - In case of force majeure or extraordinary circumstances beyond the renter's control (natural disasters, war, travel restrictions or similar events), the situation may be reviewed individually and handled according to the decision of Pink Sky.
    - We always aim to find a fair and reasonable solution whenever possible.

Deposit payment and insurance policy

- A security deposit is required for vehicle rental. This is the maximum amount the renter is liable for in case of damage. The amount is returned to the user upon return of the undamaged vehicle, and from which any damage or need for additional dry cleaning is charged.
- The deposit can be paid to a transaction account, Revolut card or in cash upon collection of the vehicle. If the deposit is paid to an account, the payment must be visible at least 7 days before the start of the rental. The deposit is returned after the vehicle has been inspected (max 7 days).
- **€1,500 deposit** (insurance for damages exceeding €1,500) – included in the price
- **€ 750 deposit** (insurance for damages exceeding €750) - 15€ per day (PROTECTION PACK.)

Driver Eligibility

- The Lessee is over 22 years of age and has held a valid driving license for at least 2 years.

Lost Keys and Vehicle Registration Document Fee

- In case of loss of one or more vehicle keys (including the vehicle key, Webasto key, and any additional service keys), the Lessee shall pay a lost key fee of €500 to cover replacement, reprogramming, and administrative costs. Actual costs exceeding this amount may be charged if proven.
- In case of loss of Vehicle Registration Documents, the Lessee shall pay a fee of €200.

Accidents and Vehicle Breakdown

- **Vehicle Breakdown (Not Caused by the Renter)**

In the event of a mechanical breakdown or technical fault, roadside assistance shall be arranged without delay.

If the vehicle is not roadworthy and the journey cannot be continued, the Lessor may offer an alternative vehicle, subject to availability. If the Lessee, for any reason, is not satisfied with the alternative vehicle, the Lessor is obliged to refund the amount for the unused rental days.

Any related costs are subject to roadside assistance coverage or separate agreement.

- **Accident Not Caused by the Renter**

In the event of an accident not caused by the Lessee, as confirmed by an official police report, the claim shall be handled in accordance with the applicable insurance procedures.

The Lessor may offer an alternative vehicle, subject to availability. If the Lessee, for any reason, is not satisfied with the alternative vehicle, the Lessor is obliged to refund the amount for the unused rental days.

Additional costs will be covered according to liability.

- **Accident Caused by the Renter**

In the event of an accident caused by the Lessee, the Lessee shall be liable for the insurance excess (deductible), any damage or costs not covered by insurance, any accommodation, transport, or additional expenses resulting from the incident.

Unused rental days are non-refundable.

At the request of the Lessee, the Lessor may offer an alternative vehicle, subject to availability. If the Lessee, for any reason, is not satisfied with the alternative vehicle, the Lessor is not obliged to refund the amount for the unused rental days.

Vehicle specifications

- Model: Volkswagen California Ocean T6.1, 2023.
- Engine: 2.0 TDI – 150 hp; AUTOMATIC DSG, 7-speed
- Milage: 50 000 - 75 000 km
- Fuel consumption: 8L/100km
- Berths: 4 (2 + 2)
- Seats: 4
- Drive: Front-wheel drive
- length: 4.90 m, width: 1.90 m, height: 1.99 m
- Empty weight: 2,400 kg
- Gross Vehicle Weight: 3 080kg
- Fuel tank: 80 L
- Fresh water tank: 30 L
- Waste water tank: 30 L
- Air conditioning: Automatic (Climatronic)
- Heating system: Webasto diesel auxiliary heating (operates independently from the engine)
- Emission standard: Euro 6d-ISC-FCM